



DELIVERY ON DEMAND

These T&C's apply to the delivery service provided by Positano Restaurant Pte Ltd while ordering customers are bound by our terms and conditions.

ISLANDWIDE DELIVERY TO EVERYWHERE, EVERY DAY!

DELIVERY DAY	MINIMUM ORDER	DELIVERY CHARGE
Mon-Thurs	\$88 AND ABOVE	FREE DELIVERY
Fri-Sun	\$108 AND ABOVE	FREE DELIVERY

ORDERING METHOD & DELIVERY TIME

- The NUMBERS TO CALL to make an order are 6292-1866 or 9711-5833. Both numbers accept WhatsApp calls as well.
- The estimated time to deliver starts from the time you and one of our service staff ends your call after verifying your order and agreeing on payment mode.
- DELIVERY SERVICE IS AVAILABLE FROM 11.30am-9pm from Sundays to Thursdays and from 11.30am-10pm on Fridays and Saturdays.
- Estimated delivery time will range from 60 mins to 90 mins depending on your specific location. In case of any vehicular breakdown (not ours) or traffic jam or accident or bad weather conditions or other unforeseen circumstances that are beyond our control, we shall not be held responsible for the delay.

PAYMENT METHOD & PAYMENT DETAILS

- Payments for orders less than \$150 can be made via cash-on-delivery, PayNow, or Bank Transfer. For orders above \$150 payment needs to be made strictly by PayNow or Bank Transfer only. For payment via PayNow or Bank Transfer, please send us a screenshot of the transaction approval as proof of payment via WhatsApp Messenger to the number that you had called to place your order. Orders will only be processed after the receipt of the proof of payment.
- There is strictly no refund, change or cancellation of orders once your order has been confirmed or payment has been made.
- In the event that the mode of payment is via cash-on-delivery and there is no response from the customer after trying to contact the customer for 15 minutes after arrival and payment is not able to be collected at the point of delivery, cash-on-delivery terms will no longer be extended to that particular phone number or address and the customer will have to pay the full price of the items ordered once contactable.
- All prices are exclusive of 7% GST. NO SERVICE CHARGE WILL APPLY TO DELIVERY ORDERS.

ORDERING IN ADVANCE

- Delivery orders can be placed up to 3 days in advance.
- All food items are subject to availability and Positano Restaurant Pte Ltd has full rights to withdraw or amend any items that have been ordered with your prior approval due to unavailability of any food items.
- For orders above between \$300 and \$600, we will require 3 hours advance notice. For larger orders more than \$600, please give us at least 4 hours' notice.

FOOD CONSUMPTION

- All food items are best consumed within 2 hours upon delivery of food. Positano Restaurant Pte Ltd will not be held responsible if any food complaint is made more than 2 hours from the time of delivery.

OTHER TERMS AND CONDITIONS

- Food images are for illustration purposes only. Images may differ accordingly.
- Positano Restaurant Pte Ltd reserves the right to amend these delivery terms and conditions without prior notice. Positano Restaurant also reserves the right to change all prices, promotions, offers and products without prior notice.